



## Terms and Conditions

Tampa's Lowry Park Zoo offers a variety of admission media, including tickets, pay for a day style passes, and memberships. All such admission media are subject to the terms and conditions of the Zoo admissions program in effect from time to time, and as may be revised by the Zoo in its sole discretion.

- Membership and pass types, entitlements and prices subject to change without notice. Certain types of admission media are subject to blackout dates.
- Certain membership types may require that a valid photo be on file with the Zoo for identification purposes. The Zoo reserves the right to have photos on file for active members periodically updated with more current photos. Further identification may be required for any pass type.
- Tickets, memberships and passes valid for one daytime admission only, and are non-refundable, have no cash value and are not for resale. Unless specifically stated otherwise, general admission tickets, memberships and passes exclude activities/events that are separately priced.
- Memberships and passes do not guarantee Zoo admission, especially during high attendance periods. Admission is subject to capacity and other closures.
- Memberships and passes are non-refundable and not transferable, and may not be sold, traded, bartered, or exchanged for any goods, services or benefits. Any attempt to engage in such activities or any commercial use is also prohibited. All membership cards and passes are the property of Tampa's Lowry Park Zoo and must be surrendered on request. Misuse or violation of terms and conditions will cause revocation without payment or restitution. Tickets, passes and membership cards are void if altered or misused.
- The Zoo reserves the right to cancel, suspend or revoke any membership or pass or deny admission to any individual at any time for any reason. Cancellation, suspension or revocation of memberships or passes results in the cancellation, suspension or revocation of all privileges of the admission media cancelled, suspended or revoked.
- All Zoo visitors and guests assume the inherent risks associated with the presence of exotic animals and the operation of all rides and attractions and must read and obey all safety signage, instructions and rules.
- The Zoo may change operating hours, close temporarily, or may otherwise change or discontinue any component without notice and without liability.
- Entry into the Zoo constitutes consent for the Zoo to use any film, video or reproduction of image and/or voice of a visiting guest for any purpose whatsoever without any payment to the individual.
- All parking is at the owner's risk. The Zoo is not responsible for lost or stolen property whether left in vehicles or on site. The preferred parking benefit for members, as applicable, is subject to availability and not guaranteed. Parking is not guaranteed, and is subject to capacity. Member must be in vehicle and present valid member pass at time of entry to receive the parking benefit.

Preferred parking expires with the membership. The parking benefit is nonrefundable, nontransferable and may not be redeemed for cash.

- Members or pass holders eligible for discount benefits must present a valid membership card or pass and, if requested, valid photo identification prior to purchases to receive any applicable benefits and discounts. Benefits and discounts are nontransferable and may not be combined with any other offer or promotion. Such benefits and discounts are for personal use only and may not be used for any commercial purpose including, without limitation, to obtain or purchase items or services with the intent to resell such items or services. From time to time, select third parties may also offer merchandise or other items on site. Such offers shall be solely the responsibility of such third parties without any liability to the Zoo. Please ask about any applicable discounts in such instances prior to purchase. Benefits and discounts are determined solely by the Zoo and may change without notice.
- A member or pass holder's address on file is used to communicate information as needed regarding membership or passes. Please report a change in your address to the Zoo Guest Services Department by emailing [Membership@LowryParkZoo.org](mailto:Membership@LowryParkZoo.org).
- Please report lost or stolen membership cards or passes by calling 813-935-8552. A non-refundable fee may be required to replace lost member or guest passes.
- The location for any disputes between guests and the Zoo for claims for injury or loss arising incident to the guest's visit shall be litigated in Hillsborough County, Florida.

*All terms, conditions and benefits including, but not limited to, admission privileges, restricted or blocked out dates, prices, member or pass type availability, parking locations, benefits and discounts are subject to restrictions, availability, and change or cancellation without notice at any time.*